

# Sunrise Health Region Balanced Scorecard 2017-18

Reporting Date: September 27, 2017

Target not met Corrective Action Required

100% of Target  
Monitor

Alignment With	Better Care Better Teams Better Value Better Health	Performance					
		2017-18 Q1 Apr - Jun	2017-18 Q2 Jul - Sep	2017-18 Q3 Oct - Dec	2017-18 Q4 Jan - Mar	Target r = region p = SK	
QUALITY							
Better Care	<b>Access: Providing timely and equitable services</b>						
	The time from decision to request consult to consultant arriving in the YRHC-ER Dept will meet the provincial average					≤ 18 hrs.	
	% of patients offered surgery within 3 months	96.7%				100% (p)	
	% of surgery performed within 3 months	95.3%				100% (p)	
	% of invasive cancer surgeries performed within 3 weeks	93.3%				100% (p)	
	% of 2850 target volume surgical cases completed	92.3%				100% (p)	
	Mental Health Benchmarks: Length of Wait Times	Mild	97.4%				100%
		Moderate	99.2%				100%
		Severe	100.0%				100%
		Very Severe	100.0%				100%
	<b>Efficiency: Making the best use of resources by reducing waste of equipment, supplies, ideas and energy</b>						
	# of patients in acute care awaiting LTC placement (average daily census) <b>Target = March 31, 2018</b> (6.5 beds = 3.5%)	2.7				< 6.5 (p)	
	Highest # in the quarter	7					
	Lowest # in the quarter	0					
	<b>Safety: Eliminating preventable harm to patients from care that is intended to help them</b>						
	% of Regional Hand Hygiene Compliance Rates					100%	
	% Required Organizational Practice Compliance	100.0%				100%	
	# Required Organizational Practice Compliance	34				34	
	% Issue Alerts Reviewed	100.0%				100%	
	# of Issue Alerts Received	2					
% Critical Incidents reviewed/completed within 60 days	66%				100%		
% Med Rec on Discharge : Med Reconciliation	85.6%				90% (p) 95%(r)		
Discharge Prescription	87.3%				90% (p) 95% (r)		



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		2017-18 Q1 Apr - Jun	2017-18 Q2 Jul - Sep	2017-18 Q3 Oct - Dec	2017-18 Q4 Jan - Mar	Target r = region p = SK
Better Health	<i>respectful of, and responsive to, individual client preferences needs, values, and beliefs</i>					
	% Vaccine Preventable Disease Immunization Rate for Measles, Mumps, Rubella at the 24 month monitoring interval to increase by	91.0%				77%
LEARNING AND GROWTH						
Better Teams	<b>Learning:</b> <i>The degree to which individuals obtain, create, share and apply knowledge in order to improve the work environment and improve personal and organizational effectiveness</i>					
	# of Staff in LILT training	47				25
	% of Lean Leaders Maintaining Certification	100%				100%
	# of staff trained on Special Care Home Guidelines	1312				1357
	<b>Occupational Health &amp; Safety:</b> <i>the degree to which the risks to employee's physical health, safety and environment have been eliminated</i>					
	# of time loss & medical aide incidents	52				112
	# of time loss & medical aide incidents specific to shoulder & back	22				48
	% of time loss & medical aide incidents investigated to root cause	100%				100%
# of Reportable Incidents	6				0	
FINANCE						
Better Value	<b>Health and Lifestyle Practices:</b> <i>the degree to which healthy lifestyles are enabled and supported in the work environment and practiced</i>					
	# Paid Sick Leave hours per FTE <b>Target = March 31, 2018</b>	22.15				73.0
	<b>Resource Allocation:</b> <i>The extent to which resources are being utilized appropriately and efficiently (resource mix)</i>					
	# Wage-driven premium hours per FTE <b>Target = March 31, 2018</b>	12.34				42.0
	<b>Financial Capacity:</b> <i>The ability to achieve a desired financial result; achieving targeted outputs while minimizing required inputs</i>					
	YTD Operating Budget Actual at Quarter End	-\$185,800				≥ 0
Optimize Straight Time - Dollars	1.79%				≥ 2%	

The "Balanced Scorecard" is a statistical monitoring report that tracks quantitative measures to assess progress towards targets defined in the Strategic Plan. The Scorecard is updated quarterly and reviewed by the Regional Health Authority. The statistics above include the most up-to-date data available at the time of the report.